Anna Kareeva

Piscataway, NJ LinkedIn

EDUCATION

Rutgers University, School of Business

May 2022 – *May* 2025

Master of Business and Science in User Experience Design (UXD) GPA: 3.9

Related Coursework: Intro to UXD, Visual Design, Market Assessment

Rutgers University, School of Communication and Information

Sep 2018 – May 2022

Bachelor of Arts in Information Technology and minor in Japanese GPA: 3.9 (Major)

Related Coursework: Data Analytics, Human Computer Interaction, Web Accessibility, Project Management

RELEVANT WORK EXPERIENCE

Intern, US Department of State

Feb 2024 – April 2024

- Analyzed mobile applications for security concerns in higher risk locations in the world
- Briefed the CIO on the progress of a software implementation in multiple bureaus and embassies

Business Analyst, Wintrust Life Finance

Dec 2022 - Sep 2023

- Acted as a liaison between the internal departments to deliver necessary workflow adjustments through Salesforce
- Proceeded as a Project Manager for a company-wide data migration effort; managed deadlines and communication
- Conducted User Acceptance Testing (UAT) in Salesforce to detect issues and report to the developers
- Managed Salesforce Reports and Dashboards to support the operations teams

Product Intern, Visual Lease

May 2021- Apr 2022

- Created a user flow, wireframes and working prototype for the customer requested Export Designer tool
- Created user stories for the Export Designer tool for the engineers to develop and include in the live application
- Analyzed stories and created wireframes for the user administration feature that was causing a bottleneck for cloud ops
- Led a self-project for a critical missing feature (notifications hub) in the main Visual Lease platform and also created a PM to BA handoff for future development

Information Support Specialist, Scarlet Computing Solutions

Nov 2019 - Aug 2021

- Brainstormed various UX/UI ideas by compiling and analyzing customer complaints in Zendesk
- Created a mobile prototype of the main product to explore expanding to different platforms

UX Research Intern, SeedStages

Aug 2020 – Jan 2021

- Led a gamification team of three to improve customer usage of the product
- Led usability tests and interviews to improve the application

RELEVANT PROJECTS

RUOne Mobile Application

Fall 2022

• As a team of six, conducted user research and interviews, designed wireframes, created a prototype, conducted user testing, evaluated heuristics, and presented a product proposal to a board of UX experts for a Rutgers community mobile application.

Blueprint Product Marketing Fellowship

Fall 2021

• Worked to develop the product marketing plan for "Sugar Rush", an app that connects bakers and buyers to support small businesses and community health

Rehack Climate Action Reverse Hackathon

Nov 2020

• Won "Best Use of Figma" category with a Bicycling app prototype.

INVOLVEMENT

Creative X, UX Design club, Events Coordinator/Editor FUBIS, Studied Abroad in Berlin, Germany SKILLS

Fall 2020

Summer 2022

Design: Figma, AdobeXD, Illustrator, Photoshop

Applications: Tableau, Squarespace, Drupal, Zendesk, Mailchimp, Blender

Product Management: Confluence, Salesforce, Jira, Trello, Asana, Kanban, Agile Methodology, SAFe Agile Certified POPM

Additional: Violin (New Jersey Gamer Symphony 2023, Rutgers Sinfonia Orchestra 2018), Russian, Japanese